Mitutoyo prides itself on the value of its goods and services. MeasurLink is pleased to offer industry-leading software with low cost-of-ownership and **no annual fees**.

What's Included with MeasurLink:

- Unlimited tech support
- Discounted upgrades
- Free service pack updates
- Database Upgrade Testing
- One free import template
- Support for non-Mitutoyo devices
- SQL Express

Unlimited Technical Support for Supported Versions

The U.S.-based MeasurLink Technical Support Department is available over phone, email, and remote (web) meetings. They can be contacted as many times as needed during the support period, which is the 2 most recent versions (i.e., V10 and v11) (minimum 3 years of support and up to as much as 10 years based on date of purchase and upgrade release).

Discounted Upgrades

MeasurLink is set to a three-to-five-year development cycle and releases a version upgrade accordingly (v8 -> v9; v9->v10). Version upgrades include major new major features and enhancements. Fixed license upgrades are discounted at 50% of list price and floating licenses 10% off.

Free Service Pack Updates

MeasurLink will release in-version service pack updates twice a year (v11.1 -> v11.2-> v11.3…). The latest service packs are available to download on www.MeasurLink.com. Updates include new functionality in addition to bug fixes and performance improvements.

Database Upgrade Testing

Our MeasurLink team will test the upgrade on your database before it goes live so you can be sure there is minimal downtime during the upgrade process.

One Free Import Template

Import templates are used to collect data from non-Mitutoyo devices that send data in an ASCII format such as .csv and .txt. The MeasurLink team will create one template free of charge, per account, that can support data collection from multiple machines outputting in the same format. Additional templates are created for a fee.

Mitutoyo America Corporation

MeasurLink®

Support for non-Mitutoyo Devices

Non-Mitutoyo devices which output to a PC as an RS-232 or VCP device require a "device" to be created in MeasurLink. The MeasurLink team will build as many devices required to collect data from your equipment.

SQL Express

MeasurLink 11 ships with Microsoft SQL Server Express Edition 2019. This edition can be used to support a standalone or multi-machine workgroup installation. (We recommend 5 licenses or fewer when using SQL Server Express).

Additional Costs

Training and customization:

Basic knowledge of Microsoft® Windows™ is assumed. A two-to-three-day course is typical for new users.

Additional custom import templates to read measurement data from any non-Mitutoyo equipment that can output an ASCII file (e.g., csv) is offered for a fee.

In addition, custom Crystal Report templates can be designed for users who need reports beyond the capabilities of the MeasurLink Report Designer.

Data through a direct connection (e.g., USB, RS-232) from non-Mitutoyo equipment is supported at no additional cost.

Training and customization & service quote available by request.

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